



How to take Pawesomer into use

These instructions describe the process of taking Pawesomer into use, from the vet clinic registering and sending out invites all the way to the pet parent filling in the Helsinki pain index.

1



Send a contact request to a client

2



The client accepts the request and gives permission for you to view their pets

3



You are able view entry history of all shared features, such as health and training related information

4



You can make entries, give tasks and record other information directly to the pet's profile for the client to see

Detailed instructions:

Pages 2-5: **Service providers**

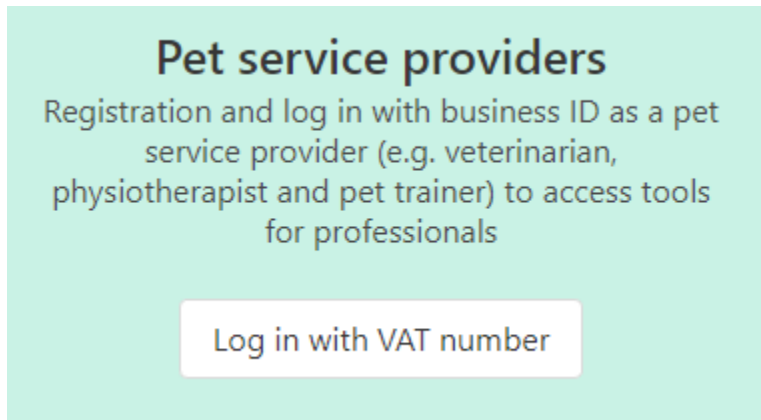
Pages 6-9: **Pet parents**

Service providers

Clinics and veterinarians, physiotherapists, pet trainers and any other service providers (as opposed to pet parents)

1. Registration

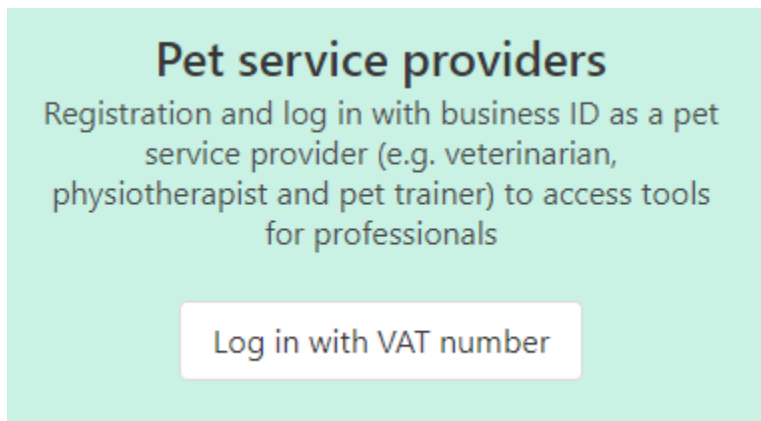
1. Go to <https://www.app.pawesomer.com>
2. Select “Login with VAT number”:



3. Select “Register”.
4. Fill in the required account information.
5. Read and accept the terms and conditions.
6. Select “Register” to finalize registration.

2. Log in

1. Go to <https://www.app.pawesomer.com>
2. Select “Login with VAT number”:



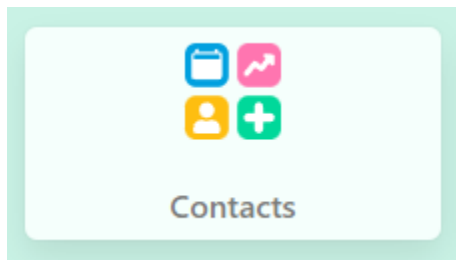
3. Select “Login”.
4. Enter the VAT number/business ID used to create your Pawesomer account.
5. Enter your password.

6. Select “Login”.

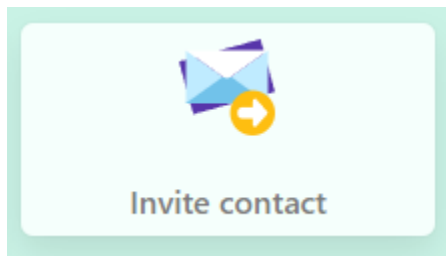
3. Connecting with clients/pet parents

The first step towards connecting with a client is to send a contact request. This requires the client’s email address. If no Pawesomer account matches the given email, the client will be sent an email that prompts them to register a Pawesomer account. After they register, the client can accept the contact request normally (accepting the request is detailed in the client section of these instructions).

1. Select the ‘Contacts’ tile.



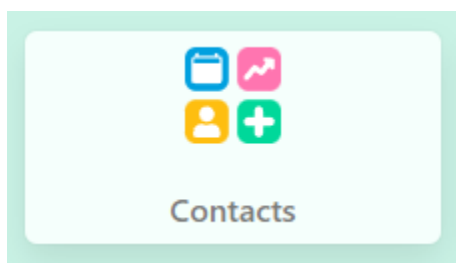
2. Select ‘Invite contact’.



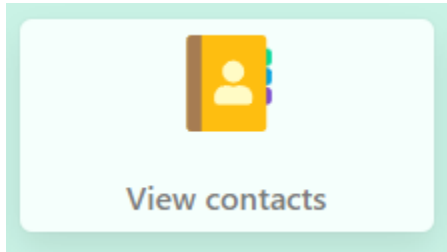
3. Input the client’s email address.
4. Optional: attach a promotional code and/or attach a message that will be sent to the client along with the contact request.
5. Select ‘Send invite’.
6. Once the client accepts the request, they will be listed as a contact in the ‘View contacts’ tile.

4. Viewing client information and pain index results

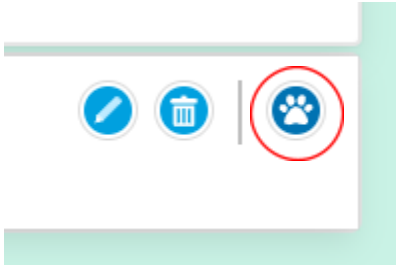
1. Select the ‘Contacts’ tile.



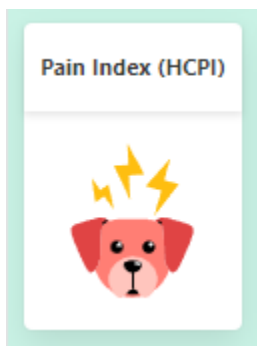
2. Select 'View contacts'.



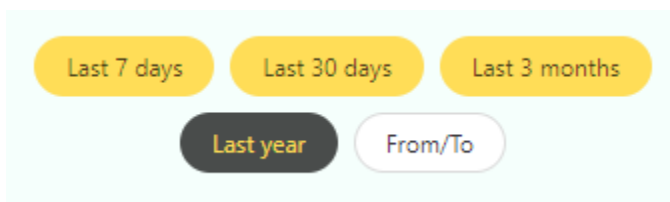
3. Locate a client from the list.
4. Select the paw icon to view the client's pet profiles.



5. Select the pet whose info you wish to view.
6. Select the 'Pain Index' tile.



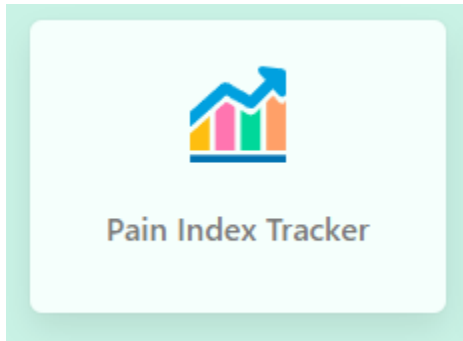
7. Select a time range from which to view the result history or use the **From/To** option to set a custom range.



8. Any results matching the time range will be displayed on the screen.

5. Pain index tracking

You are able to view the latest pain index results from all clients in one view by selecting the 'Pain Index Tracking' tile, which can be found in the 'Contacts' tile.



Pet parents

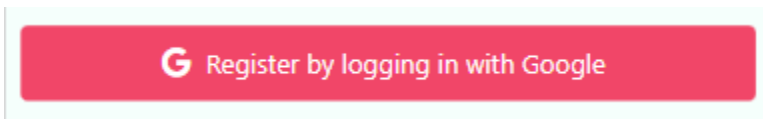
The following instructions guide the pet parent through the registration process. Any campaign codes can be redeemed after registration.

1. Registration

You have the option to register either using your existing Google account or with an email address + password.

1.1 Register using your Google account

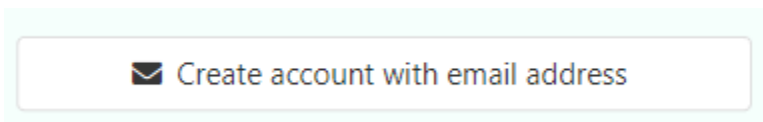
1. Go to <https://www.app.pawesomer.com/register>
2. Select “Register by logging in with Google”:



3. If you are not already logged in to your Google account, you will be asked to log in
4. Read and accept the terms and conditions
5. Select “Register”
6. Confirm registration

1.2 Register using email address and password

1. Go to <https://www.app.pawesomer.com/register>
2. Select “Create account with email address”:



3. Fill out the registration form
4. Read and accept the terms and conditions
5. Select “Register”
6. Confirm registration

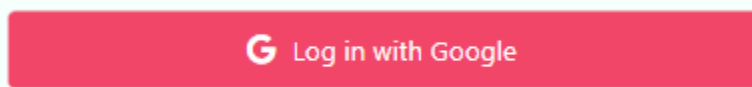
2. Login



Log in using the same method you used to register, i.e. Google or email address + password.

2.1 Log in using your Google account

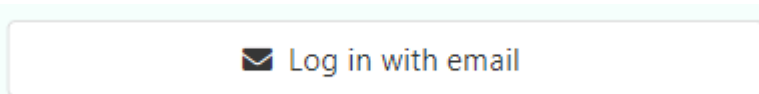
1. Go to the login page: <http://www.app.pawesomer.com/login>
2. Select “Log in with Google”:



3. If you are not already logged in to your Google account, you will be asked to log in
4. You have logged in



2.2 Log in using email address and password

1. Go to the login page: <http://www.app.pawesomer.com/login>
2. Select “Login with email”:



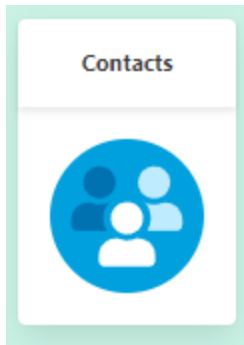
3. Input the email address and password you used for registration
4. Select “Login”
5. You have logged in

3. Redeem campaign code

1. Go to your user account by selecting the user account icon: 
2. Select “Redeem code” on desktop or tap the redeem code icon on mobile devices: 
3. Input the code.
4. Confirm by selecting “Redeem code”.
5. You can now use Pawesomer and all its features!

4. Accept the invitation from the clinic

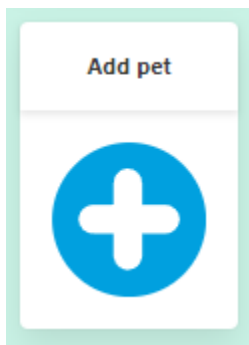
1. Sign in to your Pawesomer account.
2. On the home screen select “Contacts”.



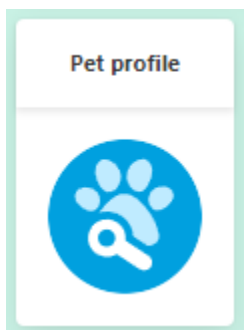
3. New contact requests are listed at the top of the screen.
4. Select “Accept” to accept the request.

5. Add a pet

1. On the home screen, select the ‘Add pet’ tile.



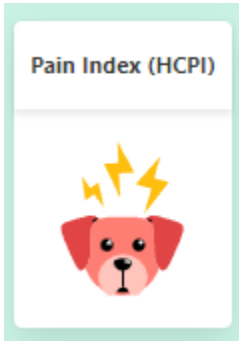
2. Fill in the pet’s information.
3. Confirm by selecting “Submit”.
4. You may edit or add additional information about the pet in the ‘Pet profile’ tile, including adding a profile image.



6. Using the pain index

The pain index can be found in your selected pet’s dashboard. Please find more information on the pain index on our [website](https://www.pawesomer.com/pain-in-dogs/) (<https://www.pawesomer.com/pain-in-dogs/>).

1. Select a pet.
2. Select the Pain Index tile.



3. Select the new entry icon (plus sign in a circle):



4. Fill in the questionnaire. Once you reach the end, select "View Result".
5. Optional: Fill in additional information by selecting "Show additional fields".
6. Save the result by selecting "Submit".